



People's Energy Cooperative

Your Touchstone Energy® Cooperative 

Immediate NEWS RELEASE

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Utility Scam asking Consumers for Immediate Payment

ORONOCO, MN, August 6, 2018 – A member of People's Energy Cooperative (PEC) was the target of a phone scam over the weekend threatening disconnection if they did not pay within 45 minutes.

PEC would like to remind members of the public that if they receive a call from someone claiming to represent a utility company, and the caller is pressuring them for immediate payment or personal information, hang up and call the customer service number on your bill. It is very important to remember that PEC staff will never request bank or payment information from members over the phone. Payments may only be made over the phone when the member initiates the call through our automated phone payment system. Member service representatives will only ask for information to identify who a member is. Members of People's Energy Cooperative who receive such a phone call are encouraged to hang up and call PEC directly at (800) 214-2694.

About People's Energy Cooperative

People's Energy Cooperative is a member-owned electric cooperative celebrating over 80 years of delivering retail electric power to its nearly 18,900 member-owners in Olmsted, Dodge, Fillmore, Mower, Wabasha and Winona Counties. People's Energy Cooperative is a Touchstone Energy® cooperative and a member-owner in the Dairyland Power system of electric cooperatives that generates and transmits reliable electric power in 62 counties of four states (Wisconsin, Minnesota, Iowa and Illinois).

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