

# Do you have a stand-by generator for when storms knock out the power?

Even though generators are great resources for when the power goes out, they can cause a safety concern for our lineworkers, especially when we don't know about them. If a generator is feeding power into your home and has not been properly connected by a licensed electrician, it can create back feed on our primary line, causing serious, and potentially fatal, consequences.

We are working to identify all generator locations in our service territory and add them to our electronic mapping system. This will allow our lineworkers and field personnel to be aware of where generators are located when working out in the field.



**If you have a generator installed, and we do not know about it, please let the Cooperative know by emailing [memberservices@peoplesrec.com](mailto:memberservices@peoplesrec.com) or calling (800) 214-2694.**



**People's Energy Cooperative**

Your Touchstone Energy® Cooperative 

(507) 367-7000 or (800) 214-2694

[www.peoplesenergy.coop](http://www.peoplesenergy.coop)

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# Do we have the right phone number if we needed to call you?

During Winter Storm Wesley, we found that some members did not have current contact information on file. So, when we needed to reach out to someone regarding restoration efforts, we were unable to do so because we did not have a valid phone number to call. For us to deliver important information regarding your electric service, we need to have accurate contact information on file.



If you have not done so recently, please take a few minutes to verify the telephone number(s) and e-mail address(es) we have on file for you. This allows us to utilize multiple methods of communication to ensure you stay informed.

## You can review and update your contact information by:

- **Visiting our website, [peoplesenergy.coop](http://peoplesenergy.coop), and reviewing your account information through SmartHub (you need to be registered to do this).**
- **Calling the Cooperative at (800) 214-2694.**
- **Sending an e-mail to [memberservices@peoplesrec.com](mailto:memberservices@peoplesrec.com).**

Help us, help you by taking the time to ensure we have your contact information up-to-date.



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